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Federal Communications Commission
Office of the Secretary

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-----Original Message-----

From: robreynol@aol.com [mailto:robreynol@aol.com]

Sent: Monday, August 15, 2005 6:28 PM

To: KJMWEB; Kathleen Abernathy; Michael Copps; Jonathan Adelstein

Subject: Open letter to FCC: Stop Relay Abuse!

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Hello FCC folks:

I am a longtime deaf user of the relay system (both via TTY and internet). I was fortunate to have the online service to make essential (and valid) business calls to the US during a business trip overseas earlier this summer, as TTYs aren't readily available outside North America.

I am concerned about the recent news on NPR of (hearing) people abusing the relay service with fraudulent and/or obscene calls. I can't tell you how difficult it is to get people to take my relay calls without immediately hanging up. Now, instead of thinking I am a telemarketer, they will think I am a criminal or a sick person.

I would like the FCC to solve this problem. I am willing to participate in a mandatory registration system that requires a username and password in order to maintain the Relay services for people like me who need it. The FCC should require proof of need in order to use Internet Relay, since taxpayers are paying for this service.

Thanks!

Robert Reynolds
Seattle, Washington

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